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MEDIA RELEASE

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New products and services introduced to local food store following £480k investment

Customers are enjoying an expanded product range and upgraded shop layout at Lincolnshire Co-op's Woodhall Spa Food Store, as part of a large refurbishment.

A **£480,000** investment has modernised the store and created a wider choice of products and services for customers including Red Bull, frozen Coca-Cola, COOK frozen meals and Squashies Drumstick Thickshake machines.

An **InPost locker** has also been installed inside the food store, which customers can access during the outlet's opening hours.

Customers can continue to access pre-existing services, such as a Costa Express machine, food to go, fresh fruit and vegetables, and chilled wines and beers.

Andrew Atkin, Woodhall Spa Food Store Manager, said: *"Our customers have been blown away by the transformation of our store; we've had fantastic feedback so far, especially about the Drumstick Squashies Thickshake machine."*

"The team is thrilled with the results of the refresh; it enhances both how we serve our local community and our customers shopping experiences with us."

The Society offers a **Love Local** range that supports local business, featuring suppliers like **Coastal Distillery** from Mablethorpe and **Mountain's Boston Sausages**.

A new '**Your community shop**' fascia has been installed outside the food store as well as a new **community unit** inside, where customers can donate essential supplies to their local food bank, Woodhall Spa and Kirkby on Bain Food Bank, and recycle **soft plastics and batteries**.

Energy efficient solutions including new **CO2 refrigeration, air conditioning** and **LED lighting** have also been introduced.

Since September 2024, over **£8m** has been invested into **49 outlets** across food, funeral, pharmacy, travel and post offices, as part of the co-operative's **cyclical refresh programme**.

This programme will see work take place at different trading outlets every year, with approximately **£4m** being invested annually.

Chris Glover, Lincolnshire Co-op Senior Project Manager, said: *"We're proud to be investing in our outlets, as this work ensures that we're able to deliver high-quality services, as well as meeting the needs of our members and customers.*

"Making life better in our communities is a focal point of our purpose, and the cyclical refresh programme is another way the business is providing support and adding value for local people."

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Notes to editors:

1. **Lincolnshire Co-op** is an independent co-operative society. Its purpose is to bring together ideas, energy and resources to make life better in communities. It has around 300,000 members and 2,900 local colleagues in Lincolnshire and the surrounding counties and an elected board of directors who oversee the business. The society provides **valued services** and supports the **local economy** from outlets across its trading area including food stores, filling stations, post offices, travel branches, funeral homes, a florist, a crematorium and community libraries. It also cares for people's **health and wellbeing** through its pharmacies and support for a network of wellbeing walks. Local good causes benefit through its Community Champions scheme and together, colleagues and members also look after the **local environment** through volunteering.

As well as its trading outlets, Lincolnshire Co-op owns properties, from flats and houses to commercial premises. The society brings land and buildings back into use to create attractive environments. With Lincolnshire Co-op as landlord, rents stay local and are invested in schemes that benefit the community.