

COMMERCIAL INFORMATION AND TRANSPARENCY

OUR TERMS OF BUSINESS

By appointing Lincolnshire Co-op Funeral Services as your funeral director, you agree to our Terms of Business which include the following:

- Payment of a deposit which is not less than the total of the third-party costs associated with the funeral, otherwise known as the disbursements. Lincolnshire Co-op may search the files of a credit reference agency which will keep a record of their enquiry. Please note that if the search returns a failed credit check, this will result in demand for full payment of the total funeral price in advance of the funeral.
- Payment of the deposit as referred to above, must be made within 48 hours of the funeral arrangement interview during which you signed our arrangement form. If the deposit payment is not made within the time stated, the funeral may be postponed and not rearranged until such payment has been made. An invoice will be sent to you soon after the funeral has taken place. The balance is payable within 30 days of receipt of the invoice.
- We do not offer payment terms for balance payments.
- In the event of late payment of our invoice, we reserve the right to apply interest at 2% above the bank base rate per annum from the date of the invoice until payment is received. If the invoice remains unpaid, we may transfer your debt to another company for collection.

